

HOUSE JOINT RESOLUTION 156  
By Hargrove

A RESOLUTION to congratulate the Better Business Bureau of Middle Tennessee upon opening its Upper Cumberland Region branch.

WHEREAS, the Better Business Bureau of Middle Tennessee, Inc., has now opened its fourth branch office to serve the citizens and businesses of the Upper Cumberland Region; and

WHEREAS, responsible and ethical businesses in Middle Tennessee, in overwhelming numbers, continually strive to build customer trust through truthful advertising, quality products, and customer satisfaction, thereby assuring a healthy marketplace in which customers conduct business with confidence; and

WHEREAS, over 400 businesses in nine counties of the Upper Cumberland Region of the State of Tennessee have invested membership dues to support the Better Business Bureau branch office expansion; and

WHEREAS, the Upper Cumberland Region Better Business Bureau branch office, under the outstanding leadership of its Manager, Elaine Smith, and Membership Director, Theresa Pugh, furthers the Better Business Bureau Mission to promote and foster ethical relationships

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between businesses and the public through voluntary self-regulation, consumer and business education, and service excellence; and

WHEREAS, with services delivered through 21st century telecommunications, the Internet, and the expansion of traditional workshops, seminars, and media alerts, the Better Business Bureau of Middle Tennessee, Inc., served over 1.2 million consumers in 2002 at no cost to the taxpayers of Tennessee or to those people who received such services; now, therefore,

BE IT RESOLVED BY THE HOUSE OF REPRESENTATIVES OF THE ONE HUNDRED THIRD GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE SENATE CONCURRING, that we hereby honor and congratulate the members of the Better Business Bureau of Middle Tennessee upon opening the Upper Cumberland Region branch, thank them for their astute service to the people of Tennessee, and wish them much continued success.

BE IT FURTHER RESOLVED, that an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.